

BREAKFAST March 28, 2017

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# ECONOMIC TRENDS IMPACTING THE 15-COUNTY REGION



University of Minnesota Duluth

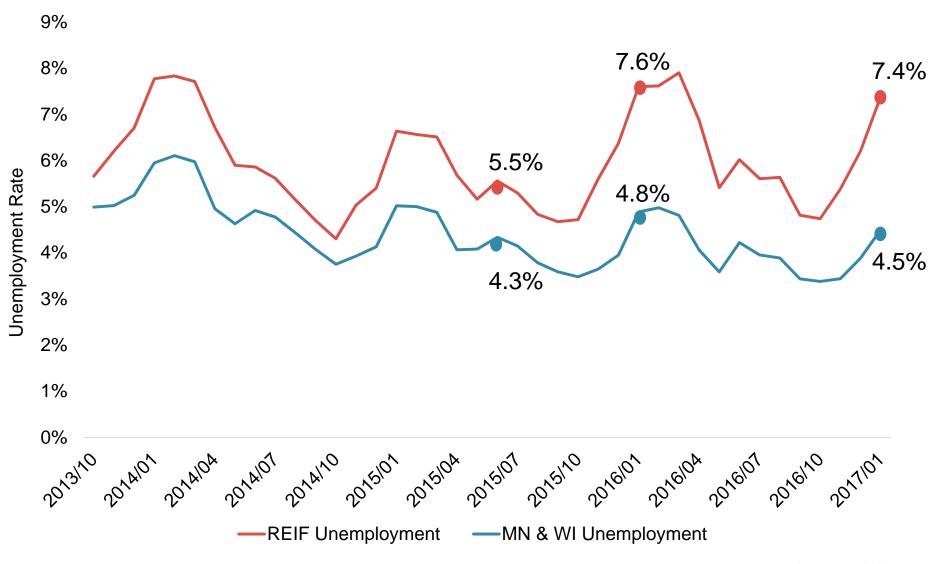
Driven to Discover

#### **Alexander Hook**

Bureau of Business and Economic Research Labovitz School of Business and Economics, UMD

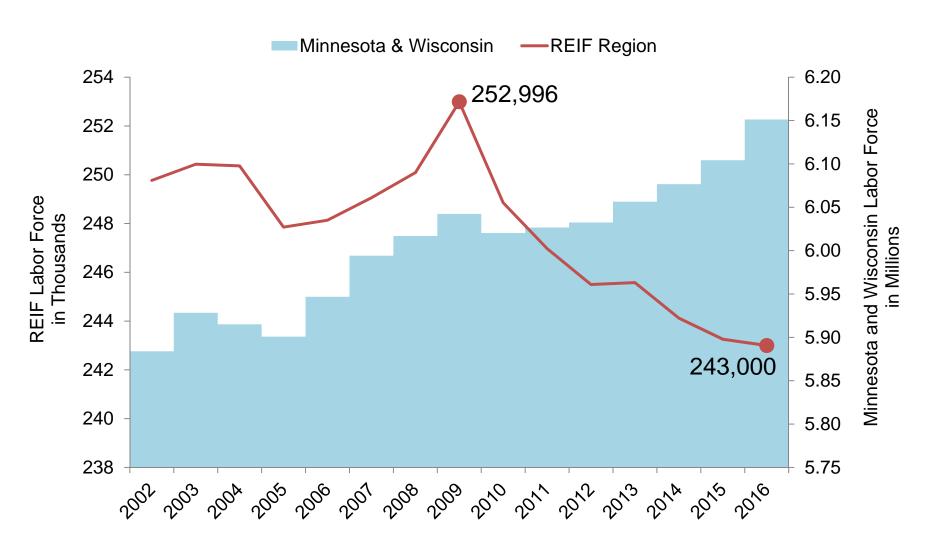


## **Unemployment Rates**



Source: LAUS, 2017

### **Labor Force Size**



Source: LAUS, 2016

NAICS Industry	Jobs 2016	Employment Change 2015-2016	Average Earnings 2016
Health Care & Social Assistance	41,019	473	\$50,769
Accommodation & Food Services	23,959	374	\$18,107
Real Estate & Rental	9,194	196	\$25,283
Arts, Entertain, & Rec.	5,498	-48	\$14,525
Construction	15,183	-292	\$49,383
Mining & Heavy Industry	5,229	-480	\$74,559

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Source: EMSI, 2016

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© 2017 REIF • National Bank of Commerce • Source: EMS			Source: EMSI, 2016

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© 2017 REIF • National Bank of Commerce • Source: EMSI, 20			Source: EMSI, 2016

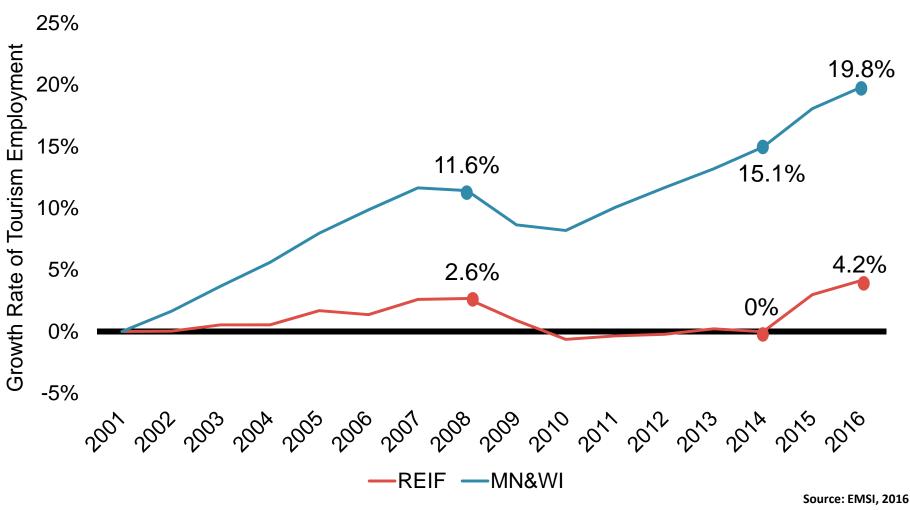
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Source: EMSI, 2016

### **Tourism Industry Growth**



# Jobs Growth of Tourism Subsectors 2014-2016



Source: EMSI, 2016

## **Summary**

- Higher unemployment in REIF area
- Decline in construction and mining
- Growth in healthcare and tourism
- Tourism growing quickly since 2014
- Restaurants and bars leading tourism industry



### **Undralsaikhan Dambii**

University of Wisconsin-Superior



INDEX OF CONSUMER SENTIMENT (ICS)

Consumer outlook on personal finances, business conditions and consumption spending

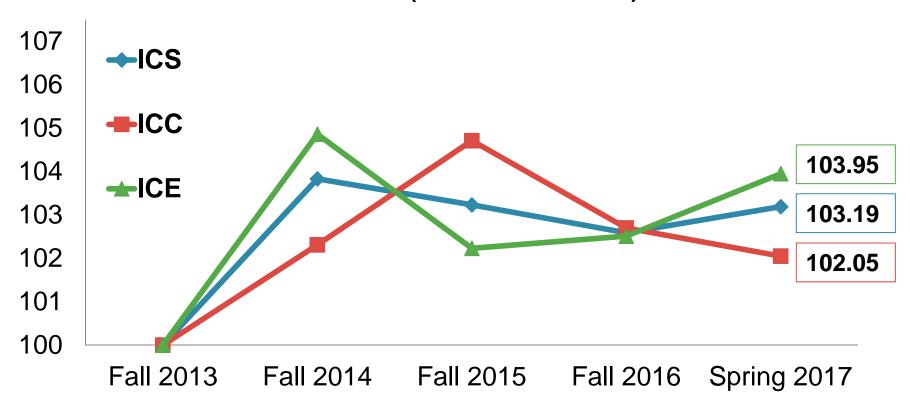
INDEX OF CURRENT CONDITIONS (ICC)

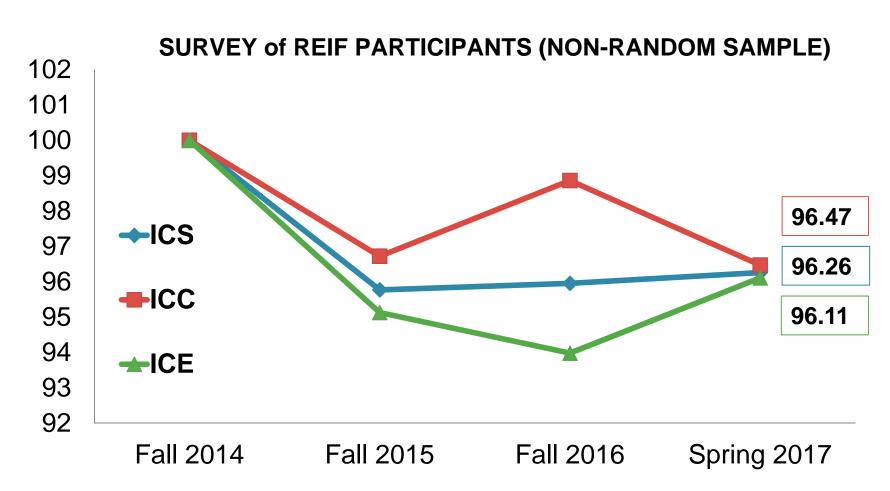
Gauges current state of the economy

• INDEX OF CONSUMER EXPECTATIONS (ICE)

Projects future economic and financial conditions

### **PUBLIC SURVEY (RANDOM SAMPLE)**

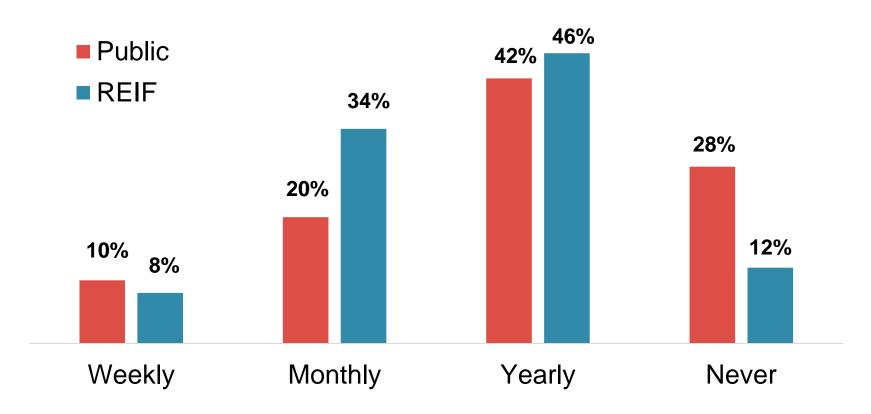




Indicator	Public Survey (Random)	REIF Survey (Non-Random)
ICS	Rising optimism about short-term economic outlook	Rising optimism about short-term economic outlook
ICC	Economy is slowing down	Economy is slowing down
ICE	Expectations of continued economic expansion	Expectations of continued economic expansion

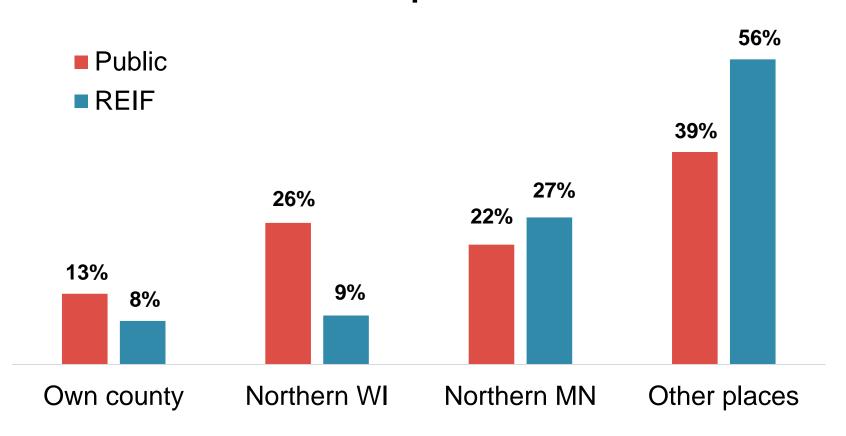
# FREQUENCY OF VISITING OWN COUNTY TOURIST ATTRACTIONS

### % of Respondents



# LOCATION PREFERENCE FOR VACATION

### % of Respondents



### SUMMARY OF CONSUMER SURVEY

Consumer Confidence Indicators Both random households and REIF participants think that the economy is slowing down;

However, both groups are optimistic about the economy

Own County
Tourist Attractions

Mostly once a year

Location
Preference for Vacation

Higher preference for other locations as opposed to local tourist sites

## REGIONAL EQUITY INDEX



### **Isaac Staat**

University of Wisconsin-Superior



## EQUITY PERFORMANCE ANALYSIS

#### STOCKS OF LOCAL INTEREST

- Allete
- Ascena Retail Group
- Calumet
- Canadian National Railway
- CharterCommunications
- Cliffs Natural Resources

- Enbridge Energy Partners
- Louisiana-Pacific
- Morgan Stanley
- Polymet
- UnitedHealth Group
- USG Corporation
- US Steel

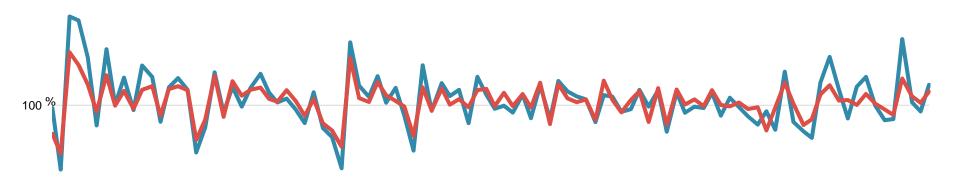
## **GROWTH OF \$100**



### **REIF AND MID-CAP CORRELATION**

150 %

#### **58% CORRELATION TO MID-CAP**



50 <sup>%</sup>

#### **42% UNIQUE TO REIF REGION**



Source: Yahoo Finance

### **SUMMARY OF FINDINGS**

#### **ANALYST OPINIONS**

### **MORNINGSTAR®**

- P/E Ratio
  - Prices slightly higher than industry standards
- Forward earnings
  - Expected to decrease slightly
- Short ratio
  - Index average decline to 5.37

### **VALUE LINE**<sup>®</sup>

- Performance
  - Slightly outperform
- Safety
  - Underperform
- Technical
  - Slightly outperform
- Price stability
  - Underperform
- Price growth
  - Average

### **ADDITIONAL FINDINGS**

#### **OVERALL IMPLICATIONS**

- REI vs S&P MID CAP 400
  - Expected to slightly outperform
- Lack of technological industries in the region limits diversification
- Lack of diversification makes the region sensitive to commodity prices – (oil, coal and minerals)
- Regression analysis shows more price volatility, but higher returns

## BUSINESS CONFIDENCE INDICATORS



### **Ana Maria Camelo Vega**

The School of Business and Technology, Economics Department
The College of St. Scholastica



# BUSINESS CONFIDENCE INDICATORS

Spring 2015 108

Fall 2015 108

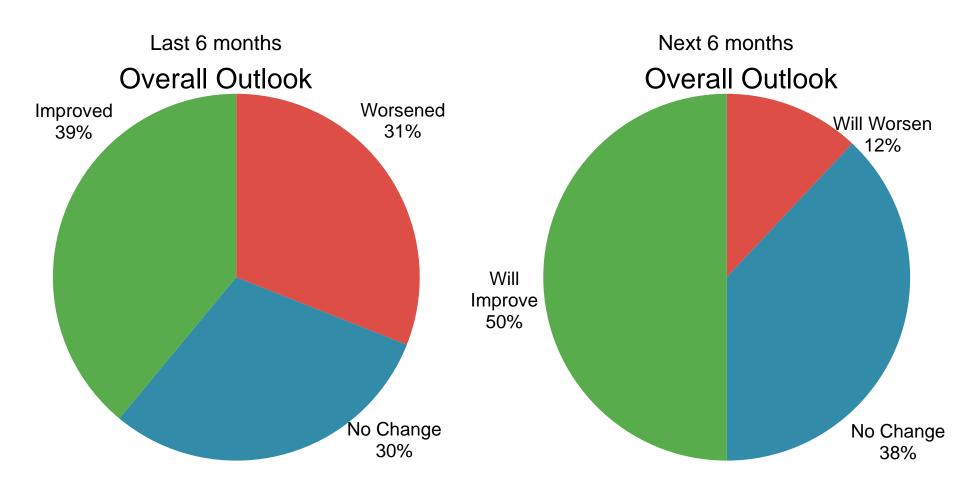
Spring 2016 109

Fall 2016 108

**Spring 2017** 107

Source: CSS Business Confidence Surveys

## GENERAL BUSINESS CONFIDENCE



Source: CSS Business Confidence Surveys

# SPECIFIC CONFIDENCE INDICATORS

#### **Last 6 Months**

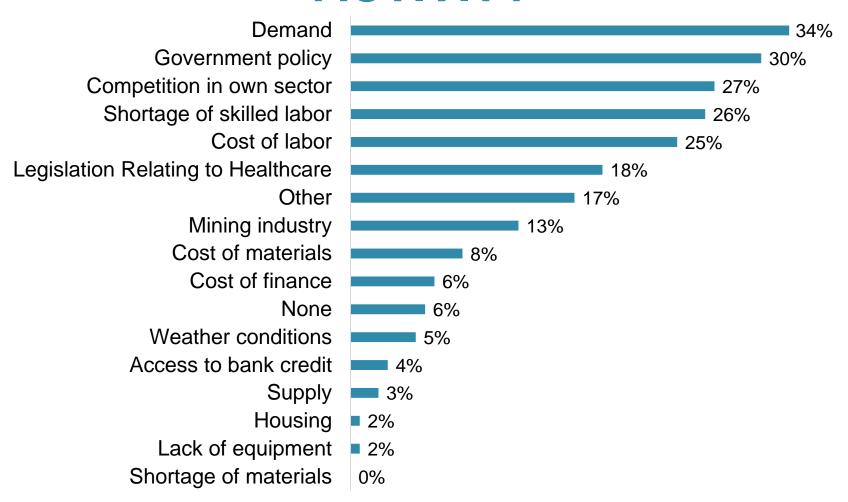
- Sales Revenue
  - 33% saw an increase in sales revenue
  - 35% experienced an overall decrease
- Profits
  - 35% experienced a decline in profits
  - 29% saw an overall increase

#### **Next 6 Months**

- Sales Revenue
  - 47% anticipate an increase in sales revenue
  - 13% expect a decrease in sales revenue
- Profits
  - 37% anticipate an increase in profits
  - 20% expect a decline in profits

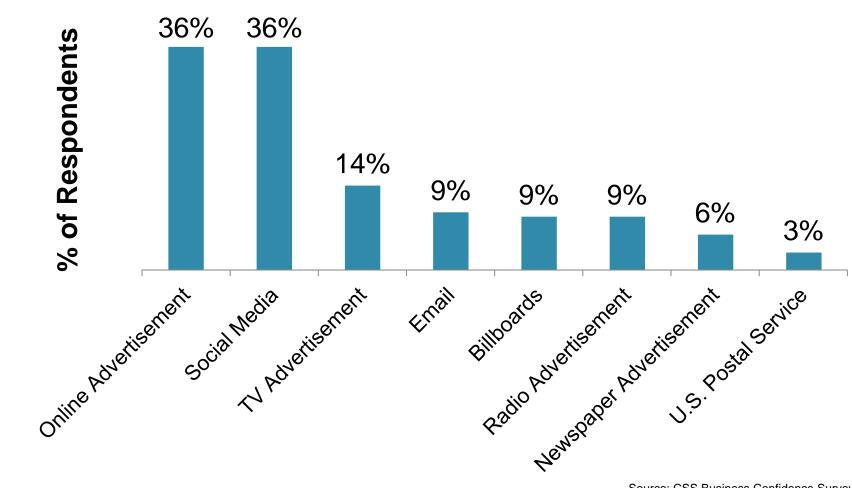
Source: CSS Business Confidence Survey

## FACTORS LIMITING BUSINESS ACTIVITY

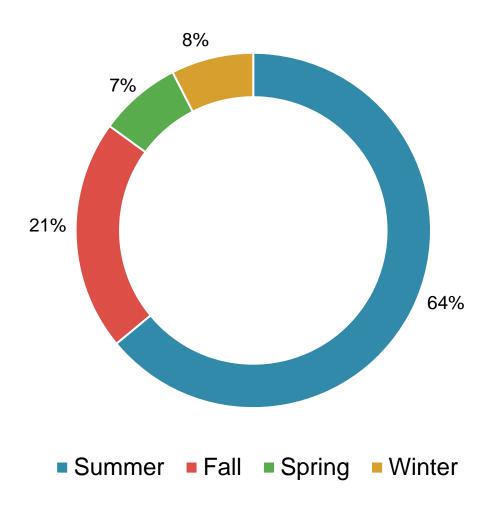


Source: CSS Business Confidence Survey

# MARKETING TOOLS FOR TOURISM



# BUSINESS ACTIVITY DEPENDING ON SEASONALITY



### **SUMMARY**

- Business confidence decreasing slightly
- Overall confidence remains positive
- Almost 50% of those surveyed anticipate growth in the next 6 months
- Significant number of local businesses indicate little to no impact from tourism on their business activity

## SUMMARY OF STUDENT PRESENTATIONS

- Tourism growing quickly since 2014
- Random households and REIF participants think the economy is slowing
- Both groups above are optimistic about the economy
- REI vs S&P Mid Cap 400
  - Expected to slightly outperform
- Overall business confidence remains positive, though down slightly

# TEXT YOUR QUESTIONS at any time during this presentation to

218.721.8318





## Tourism and Economic Development: The Case for Collaboration

AnnDee Johnson
Regional Economic Indicators Forum
Spring Meeting
Duluth, MN
March 28, 2017

#### Today's Presentation



- 1. Overview
- 2. The benefits of Tourism
- 3. The Tourism Industry
- 4. Halo Magic

Research demonstrates strong lift from destination promotion on both tourism *AND* economic development image.

#### 5. Case Study

Developing a singular brand for tourism and economic development.



#### What Is Longwoods International?





- Established in 1978 as consultancyfocused research company
- Tourism since 1985
- Travel USA ® since 1990

## A Sampling of Our Destination Clients

































WISCONSIN

































#### Non-Travel ROI Clients



























#### Travel USA



#### Travel USA®

- Largest ongoing study of American travelers
- Quarterly random samples of U.S. adult population
- Consumer online panel
- Profiles of a representative sample of 300,000+ overnight and day trips each year



#### Image and R.O.I.







- Developed and refined since 1990.
- Award winning methodology.
- Applied successfully in both tourism and mainstream marketing.
- Full competitive image study.



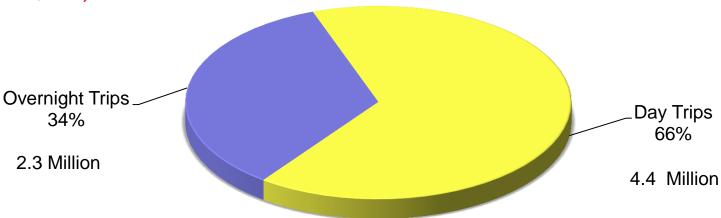
#### Benefits of the Tourism Industry

## Total Size of the Duluth Travel Market in 2015



Overnight trip volume is 5x the Duluth/Superior DMA (431,000)

**Total Person-Trips = 6.7 Million** 



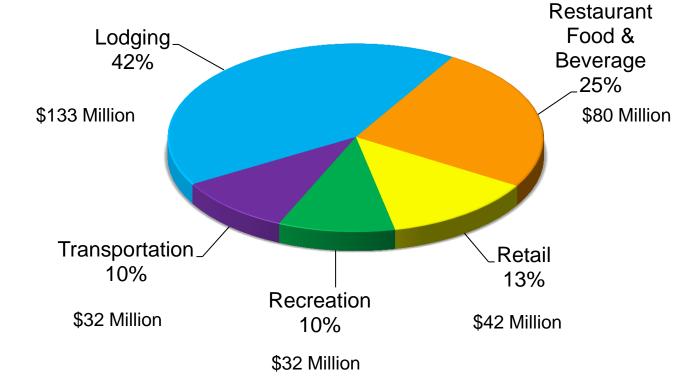
Minnesota ON visitation 29.3 million is 5x state population base Wisconsin ON visitation 40 million is 7x state population base

### Total Overnight Visitor Spending in Duluth — by Sector



Equivalent of \$874K injected into the Duluth economy every day





Minnesota Direct ON spending equates to \$12.3 million per day Wisconsin Direct ON spending equates to \$16.4 million per day

#### Key Takeaways



- Visitors are supporting many of the quality of life amenities that make this a desirable place to live.
- 2. Visitors bring millions of new dollars into the economy every day.



#### The Tourism Industry

## Economic Impact Studies of the Tourism Industry





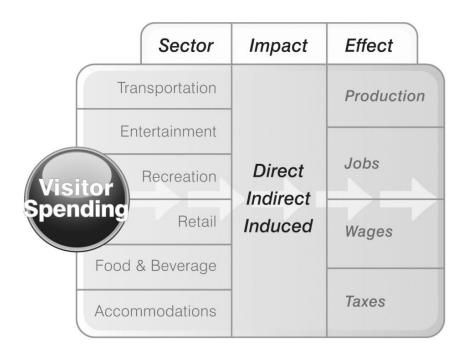
Examines the Tourism Industry's direct, indirect and induced impacts, expressed in terms of jobs and taxes.





#### Economic Impact of the Tourism Industry



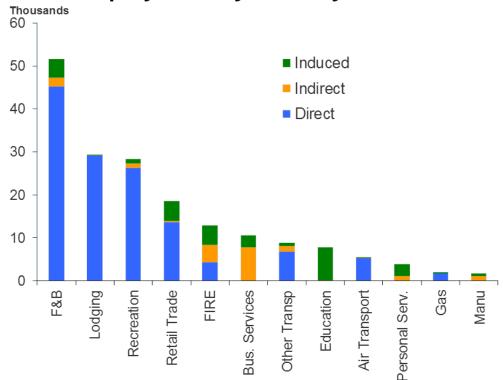


- 1. Direct impacts occur when visitors spend money in hotels, restaurants, attractions, etc.
- Those front-line tourism business then purchase goods and services from other businesses (supply chain).
- 3. Employees of direct and indirect businesses spend their paychecks in the community.

## Tourism-Supported Jobs in Minnesota (2015)







- 1. All business sectors of the Minnesota economy benefit from travel activity directly and/or indirectly.
- 2. A total of 186,733 jobs, with income of \$5.6 billion, were sustained by travelers to Minnesota.
- 3. 5.1% of all jobs in MN one out of every 19.5 jobs are supported by traveler spending.

## Tourism-Generated Taxes in Minnesota (2015)



### Traveler Generated Taxes - State and Local Government Revenues (US\$ Million)

Тах Туре	Direct	Indirect/	Total
		Induced	
State Tax Subtotal	<u>457.2</u>	<u>279.1</u>	736.3
Corporate	19.9	20.5	40.4
Personal Income	79.4	75.7	155.1
Sales	293.1	162.5	455.6
Lodging	0.0	0.0	0.0
Property	23.3	12.8	36.2
Excise and Fees	16.0	21.7	37.7
State Unemployment	25.4	-14.1	11.3
Local Tax Subtotal	360.2	<u>152.6</u>	<u>512.8</u>
Corporate	0.0	0.0	0.0
Personal Income	0.0	0.0	0.0
Sales	9.0	5.0	14.0
Lodging	65.5	0.0	65.5
Property	204.5	112.5	317.0
Excise and Fees	81.2	35.1	116.3
State Unemployment	0.0	0.0	0.0

- Including indirect and induced impacts, travel in MN generated \$1.25 billion in state and local taxes.
- 2. In the absence of the state and local taxes generated by travelers, each MN household would need to pay \$585 to fill the gap.

Source: Tourism Economics

#### Tourism Impacts in the REIF Region



Total Tourism Impacts			State/Local Taxes
	Millions	Total	Millions
	2015	2015	2015
Wisconsin	\$19,291.7	190,717	\$1,459.9
Ashland	\$52.2	577	\$4.5
Bayfield	\$60.7	598	\$5.8
Burnett	\$34.6	370	\$3.0
Douglas	\$130.0	1,263	\$10.3
Iron	\$26.5	252	\$2.4
Sawyer	\$113.7	971	\$9.9
Washburn	\$42.3	495	\$3.5
Regional total	\$460.0	4525	\$39.3
% of state total	2.4%	2.4%	2.7%
	Gross Sales	Employment	State Taxes
Minnesota	\$14,416.9	259,521	\$930.3
Carlton	\$71.0	1,091	\$4.3
Cook	\$62.0	978	\$3.9
Itasca	\$73.9	1,549	\$4.8
Aitken	\$21.3	500	\$1.5
Koochiching	\$30.1	595	\$1.9
Lake	\$37.9	827	\$2.5
Pine	\$72.9	1,043	\$3.8
St. Louis	\$552.3	10,726	\$37.2
Regional total	\$921.4	17,309	\$59.9
% of state total	6.4%	6.7%	6.4%
REIF Region	\$1,381.4	21,834	\$99.2

Source: Tourism Economics, Explore MN Tourism

#### The Role of the Tourism Workforce



- 1. A diversified economy is important to the region's and the state's wellbeing.
- 2. Tourism provides:
  - 1. Entry-level jobs
  - 2. Second-income jobs
  - 3. Part-time jobs
  - 4. A higher proportion of sole-proprietors
  - 5. A great opportunity for smaller businesses
  - 6. Key opportunities for female business owners

#### Key Takeaways



- The Tourism Industry is not an isolated industry

   it is intertwined with other industries and together they keep the economy moving forward.
- 2. Tourism is not just about the salaries of the front-line employees it sustains tens of thousands of jobs in all economic sectors.
- 3. The Tourism Industry is a critical component of a healthy, diversified economy



#### Tourism Marketing supports Economic Development

#### The Halo Effect in Psychology





Edward L. Thorndike 1874 - 1949

#### THE HALO EFFECT:

It is a cognitive bias in which our judgments of a person's character can be influenced by our overall impression of them.







# Impact of Destination Campaigns on Economic Development

#### Now a Topical Issue



#### OXFORD ECONOMICS

**Destination Promotion:** 

An Engine of Economic Development

How investments in the visitor economy drive broader economic growth

Demonstrates a strong relationship between destination marketing and economic development through econometric modeling.

## The Next Step: Direct Measurement





- Measurement of economic development impact of tourism campaigns for multiple DMO's through large-scale advertising effectiveness studies.
- Paint a picture of HOW and WHY destination marketing creates synergy with economic development.
  - Awareness and image enhancement.
  - Positive impact of visiting the destination.

#### Method



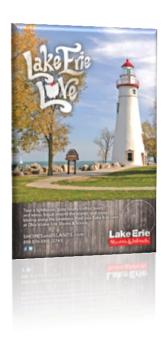
- Recent large-scale online surveys of a representative sample of adults 18+ in advertising markets for seven U.S. states and two CVBs.
- Non-residents only included for analysis.
- Focus on image lift created by:
  - A. Tourism ad awareness.
  - B. Visiting the destination.

	Sample		
North Dakota	893		
Wisconsin	1,336		
Ohio	1,006		
North Carolina	1,601		
New Mexico	6,032		
Minnesota	1,698		
Michigan	4,022		
Portland OR	997		
Lake Erie Shores & Islands OH	1,053		
TOTAL	18,638 <sup>25</sup>		

#### Method



 Respondents shown client ads across media channels to measure awareness.







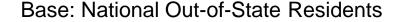


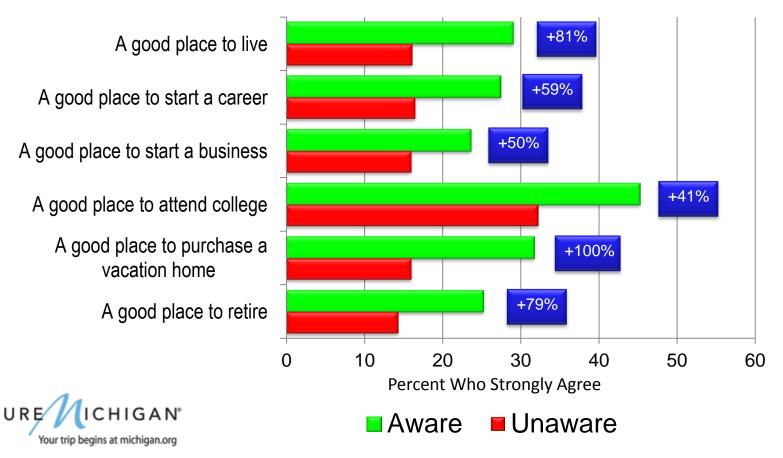




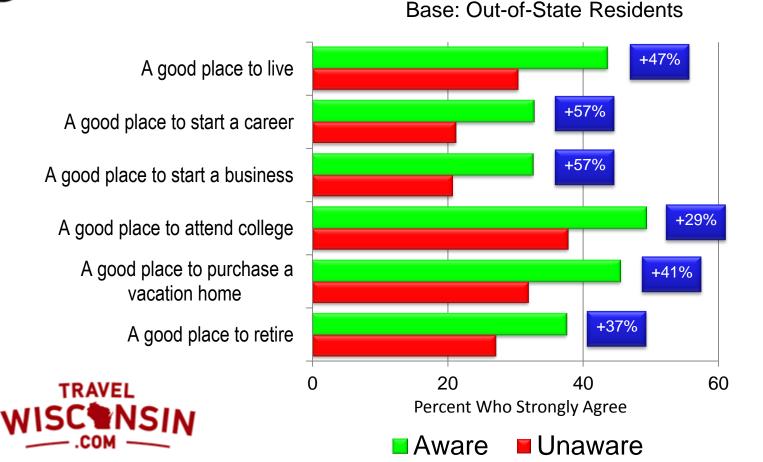
## Impact of Michigan's 2014 *Tourism* Campaign on State's Economic Development Image







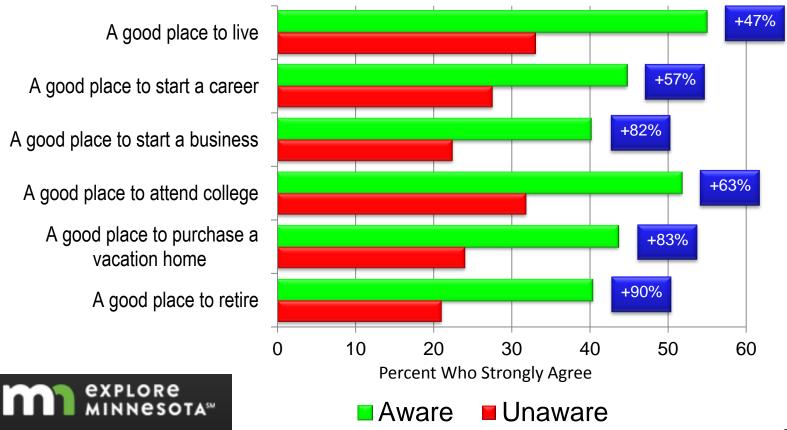
# Impact of Wisconsin 2014 Tourism Campaign on State's Economic Development Image



# Impact of Minnesota's 2014 Tourism Campaign on State's Economic Development Image



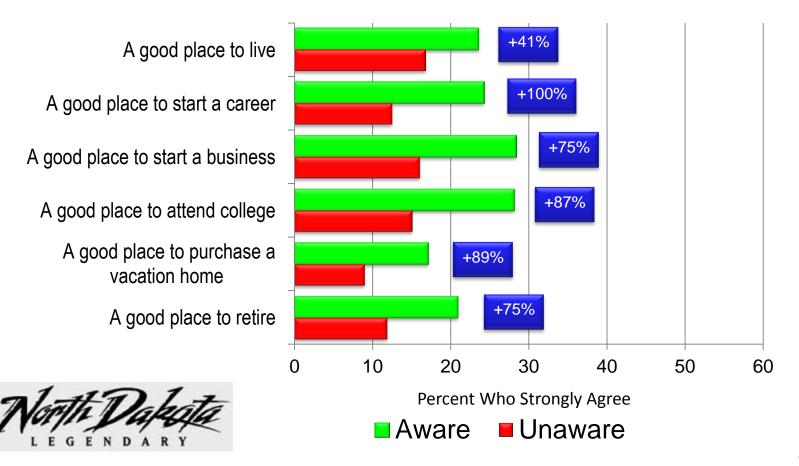
Base: Out-of-State Residents



## Impact of North Dakota 2014 Tourism Campaign on State's Economic Development Image

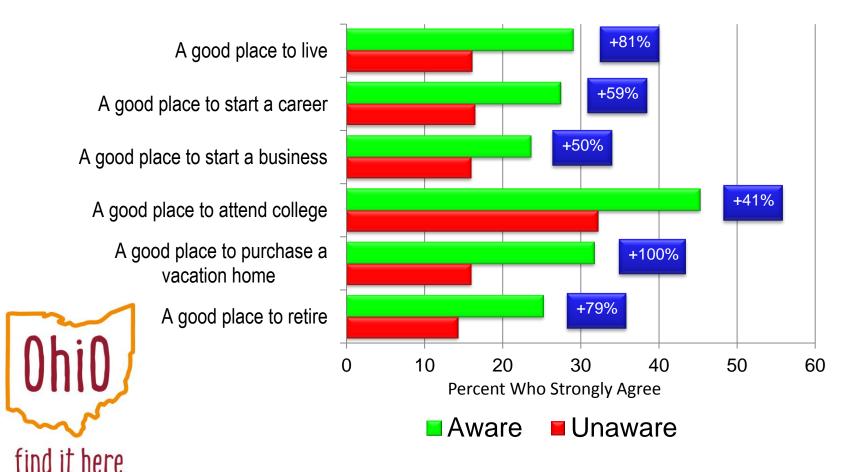


Base: Out-of-State Residents

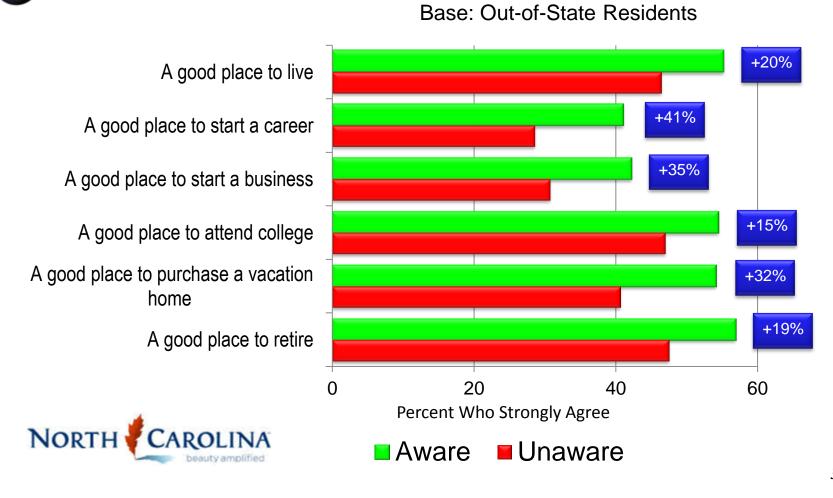


# Impact of Ohio 2014 Tourism Campaign on State's Economic Development Image

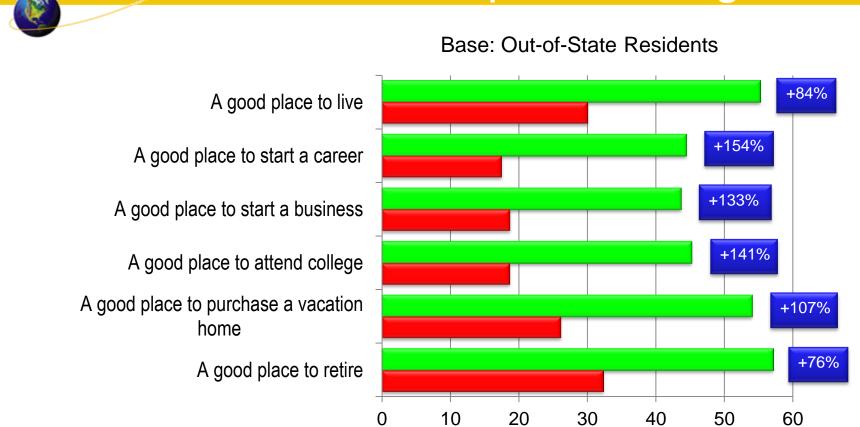




# Impact of North Carolina 2014 Tourism Campaign on State's Economic Development Image



# Impact of New Mexico 2014 Tourism Campaign on State's Economic Development Image



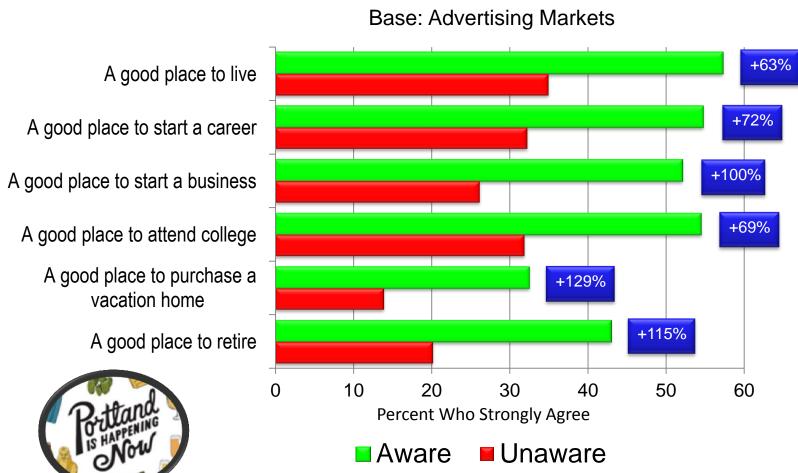
NEW MEXICO True

Percent Who Strongly Agree

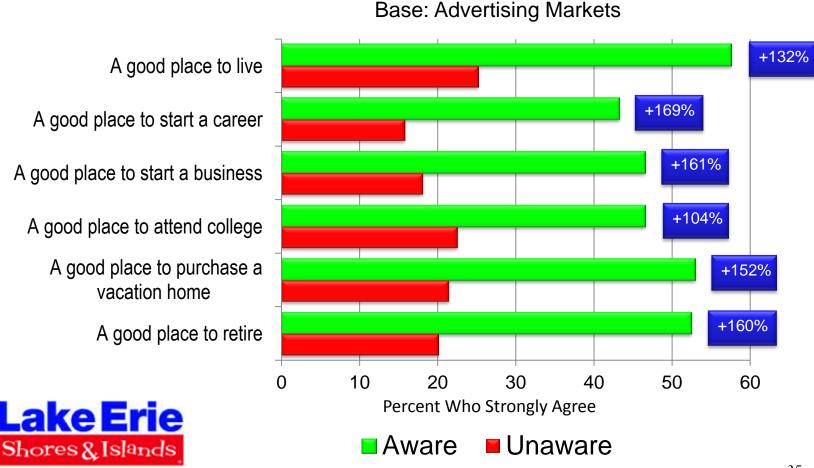
Aware

Unaware

# Impact of Portland 2014/2015 Tourism Campaign on City's Economic Development Image



## Impact of Lake Erie Shores & Islands 2014 Tourism Campaign on Region's Economic Development Image



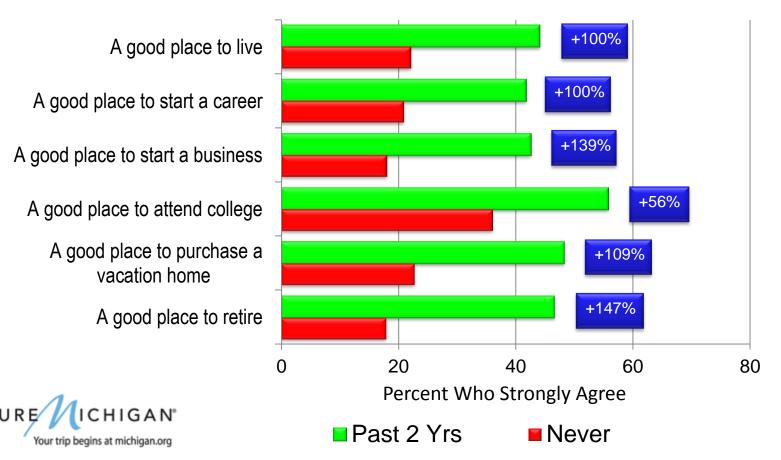


## Impact of *Visitation* on Economic Development Image

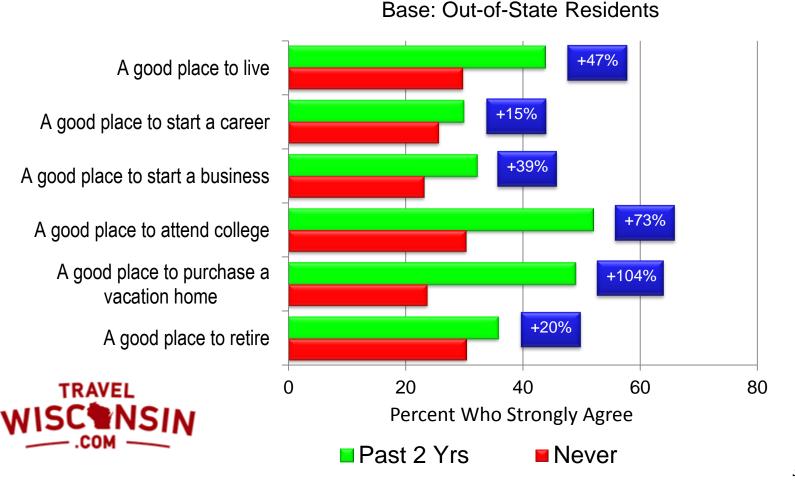


# Impact of *Visitation* on Michigan's Economic Development Image

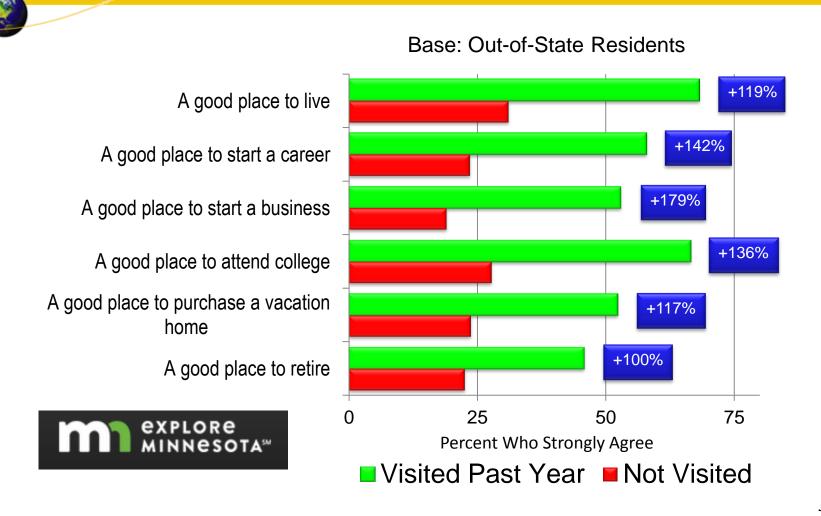




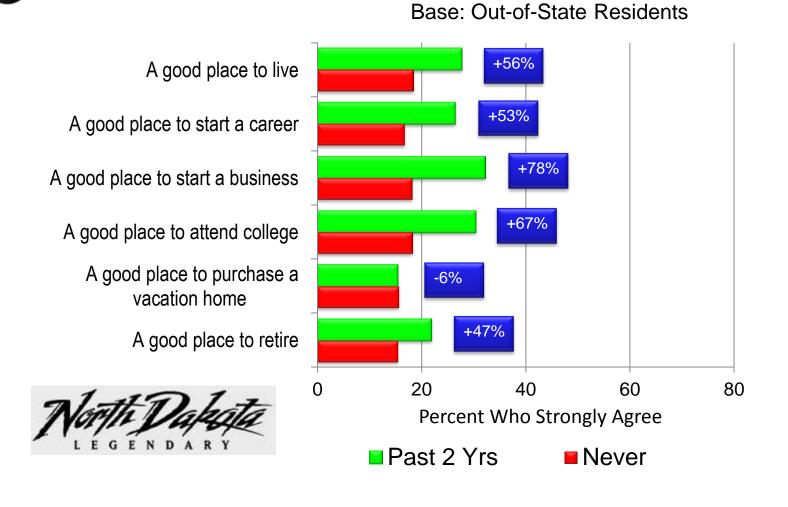
# Impact of *Visitation* on Wisconsin's Economic Development Image



# Impact of *Visitation* on Minnesota's Economic Development Image



# Impact of *Visitation* on North Dakota's Economic Development Image



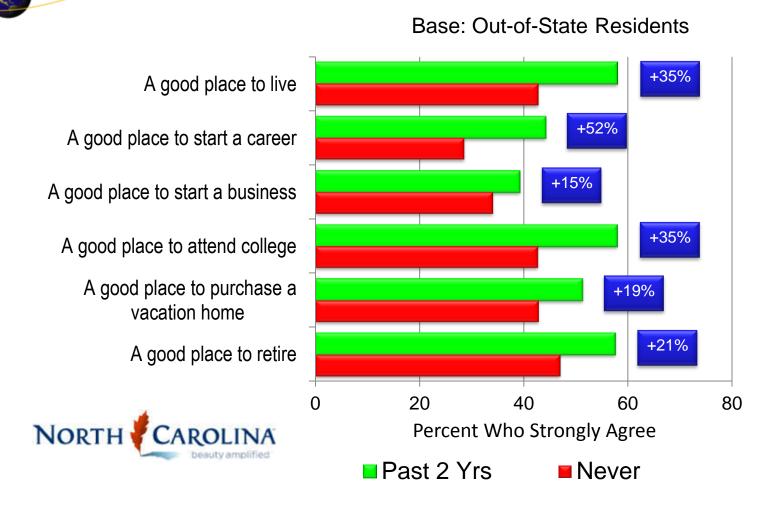
## Impact of *Visitation* on Ohio's Economic Development Image



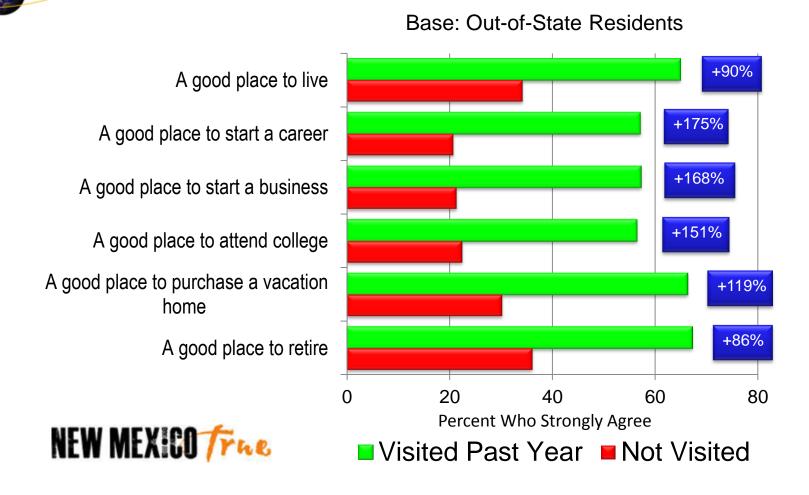
Past 2 Yrs

■ Never

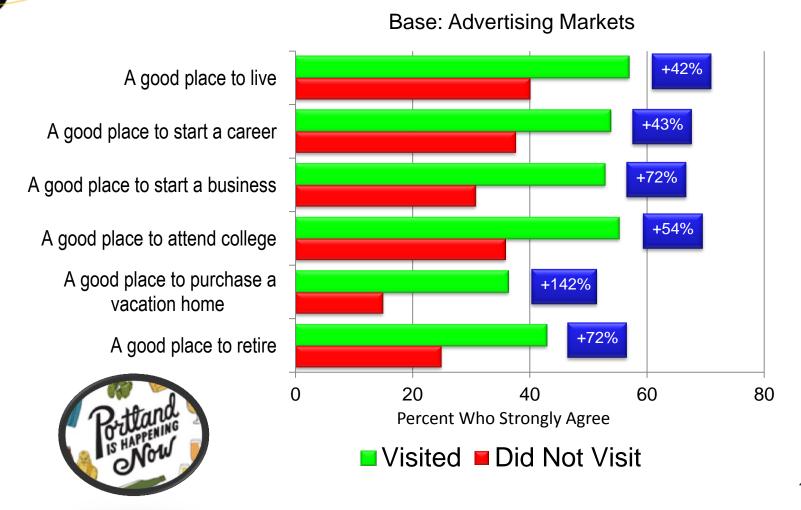
## Impact of *Visitation* on North Carolina's Economic Development Image



# Impact of *Visitation* on New Mexico's Economic Development Image



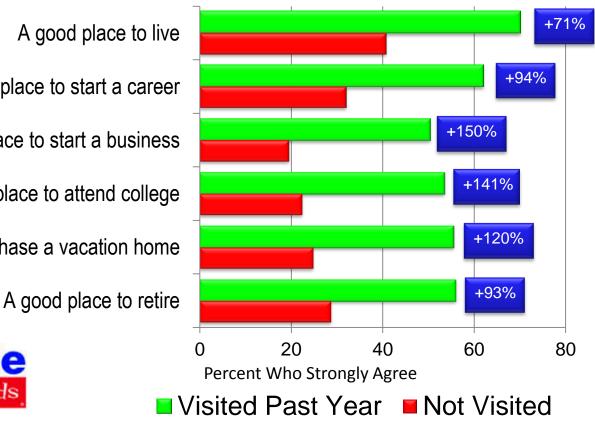
# Impact of *Visitation* on Portland's Economic Development Image



## Impact of *Visitation* on Lake Erie Shores & Islands' Economic Development Image



Shores & Islands







### In Summary:

## The Pattern was Consistent!

### The Sweet Spot!



#### **Question:**

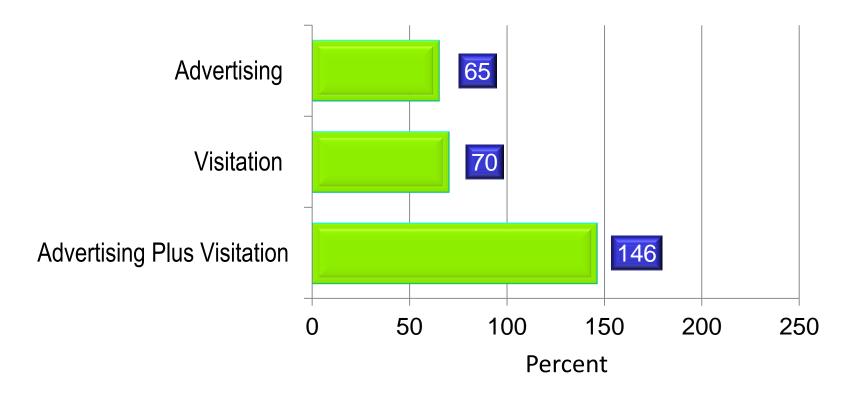
So what happens when you combine advertising with actual visitation?

**Answer:** 

Jackpot!

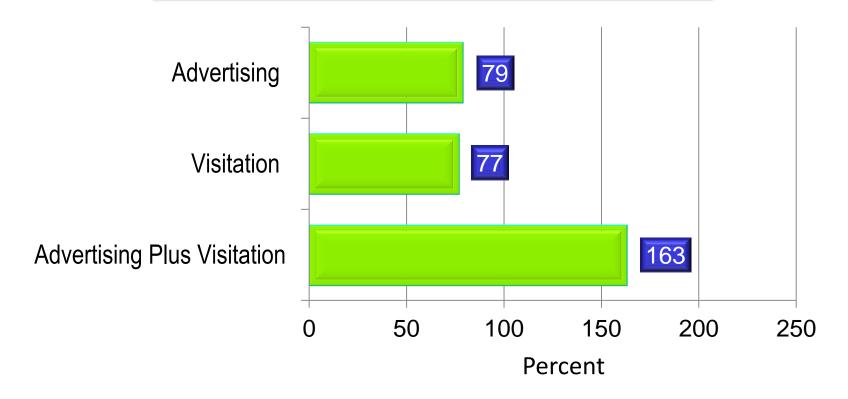
### "A Good Place to Live"





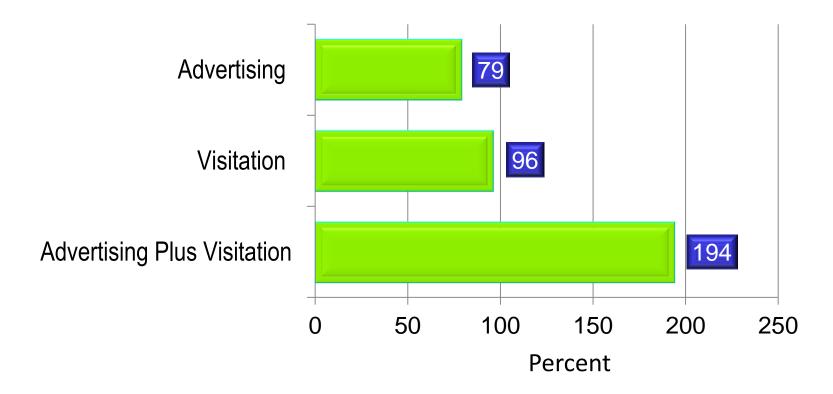
#### "A Good Place to Start a Career"





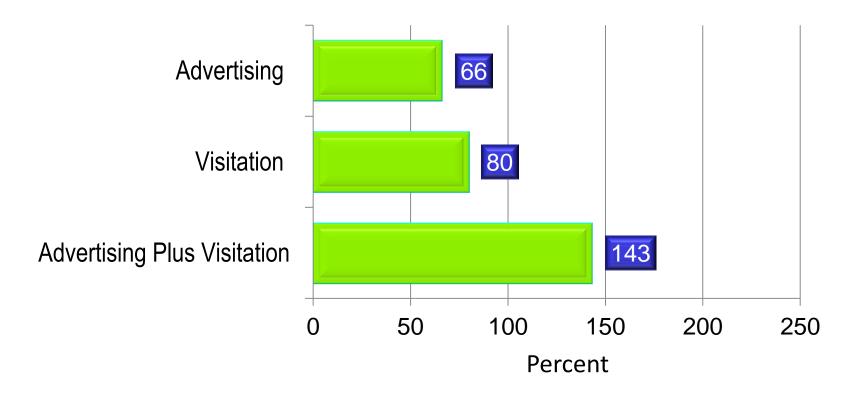
### "A Good Place to Start a Business"





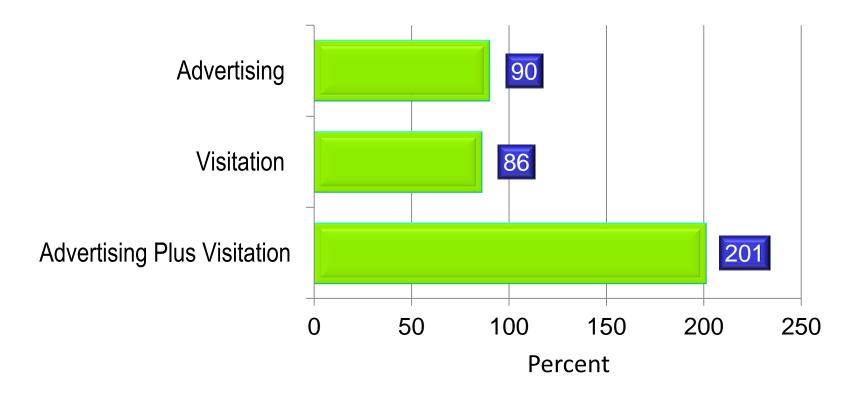
### "A Good Place to Attend College"





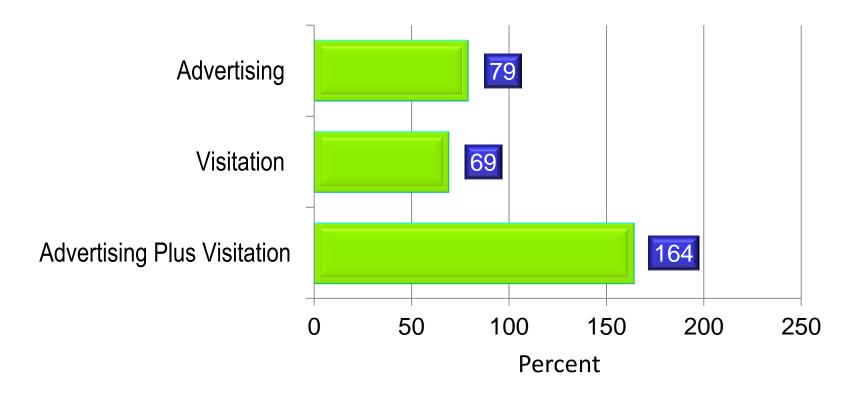
## "A Good Place to Purchase a Vacation Home"





### "A Good Place to Retire"





## Creating a Singular Brand for Tourism and Economic Development

### Pure Michigan Case Study



### Four Keys to Pure Michigan

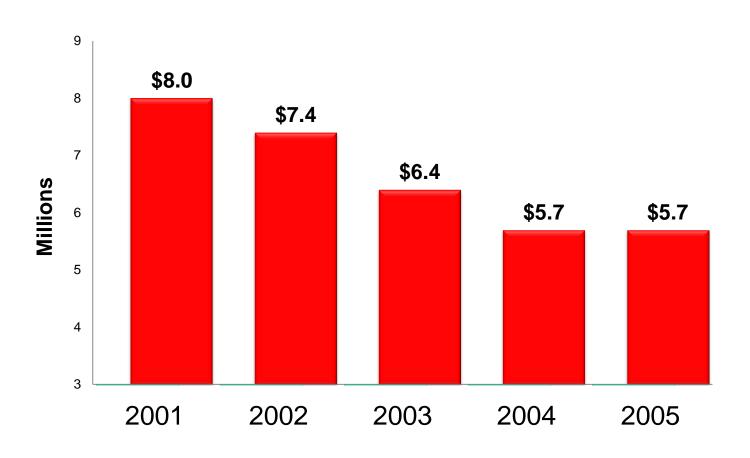


- ✓ A powerful brand that inspires confidence and produces results.
- ✓ ROI data that proves effectiveness.
- ✓ Industry leadership and unity behind the data and the brand.
- ✓ Sufficient budget to promote the brand.



### Pre-Pure Michigan Budget Declines





#### 2005: Rock Bottom





- ✓ Doing less every year, due to budget cuts.
- ✓ Demoralized, fragmented private sector.
- ✓ Business declines in middle of decade-long Michigan recession.
- ✓ Ranked 50<sup>th</sup> in hotel occupancy rate.
- ✓ One bright spot: got first advertising return on investment results for 2004 (Longwoods).

## 2006: Budget Increased to \$13.2 Million



## They created a new brand for the state:



## "Sunrise"





### Consistent Award-Winning Campaign









### Ten Best Tourism Campaigns Ever



- 1. Las Vegas ("what happens here, stays here")
- 2. Incredible India
- 3. New Zealand
- 4. Australia (Paul Hogan, 1980s)
- 5. Jamaica
- 6. Pure Michigan
- 7. Alaska (B4UDIE billboards, 2005)
- 8. Canada
- 9. Oregon
- 10. Virginia (is for Lovers)



### Industry Rallies for Pure Michigan



Dear George,

We are pleased to announce that the Senate Appropriations

Committee will hold hearings on establishing permanent funding for the award-winning "Pure Michigan" campaign. Those hearings have been set to take place during the Michigan Tourism Industry Legislative Conference set for Tuesday, September 23rd at the Radisson Hotel in downtown Lansing. The cost of registration is just \$60 per person.

The commitment to hold hearings came as a result of an in-district lunch with Appropriations Committee

Chairman Ron Jelinek yesterday in St Joseph. Carrying our industry's

**message** during that luncheon were MACVB President, Millicent Huminsky, MRA Board member Larry Schuler, MRA staff person Andy Deloney, MHSA lobbyist Bret Marr and myself.

The Legislative Conference program will be necessarily revamped. However, George Zimmermann will

still present the latest results of the ROI analysis of the "Pure Michigan"

campaign by Longwoods International. Legislative Conference attendees will be fully briefed on the issues at hand, how to respond to legislator questions and how to best position SB 690 for passage.

Establishing a permanent funding mechanism to take the "Pure

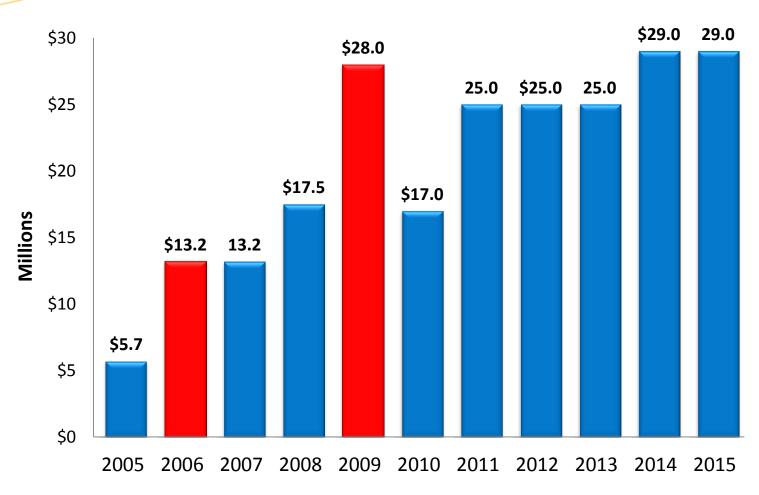
Michigan" campaign nationwide is by far, the most important initiative our

industry has ever undertaken. As such it's critically important that we

respond with our biggest crowd, and best effort ever. As was the case this past spring, the bigger the crowd, the better our chances will be. See you at the Radisson on the 23rd! Click on the link below to register your support!

### Pure Michigan Budgets





### Pure Michigan Results 2006 – 2014





- ✓ Generated 22.4 million out-of-state trips to Michigan.
- ✓ Those visitors spent \$6.6 billion at Michigan businesses.
- ✓ They paid \$459 million in state taxes on those trips, primarily sales tax.
- ✓ Cumulative Pure Michigan ROI is \$4.81.

### 2010 Michigan Governor's Race





Republican Rick Snyder makes Pure Michigan a campaign issue.

He calls for consistent funding at \$25 million per year.

For a campaign created during the previous **DEMOCRAT** administration!

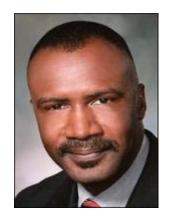
### Michigan 2010 Upper Hand Commercial





## Snyder Team Cancels "Upper Hand" Campaign





Michael Finney

### Snyder pick to use 'Pure Michigan' to attract business to state

BY TOM WALSH FREE PRESS BUSINESS COLUMNIST

Comments (64) Recommend (2) 📠 Print 🚾 E-mail 🚾 Letter to the editor 🖸 Share 🎅

LANSING — Gov. Rick Snyder's choice of Michael Finney was approved Tuesday as president and CEO of the Michigan Economic Development Corporation, the public-private agency that works to attract and expand business and jobs in the state.

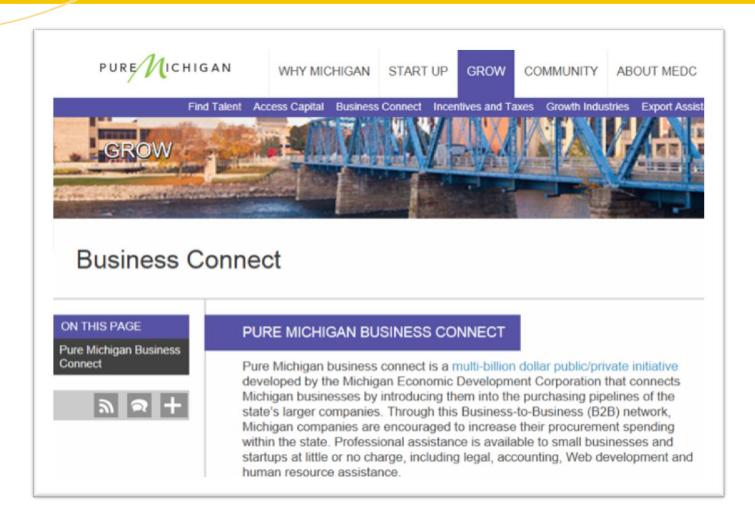
### Michigan's Marketing Brand





### Michigan's Marketing Brand





### Pure Michigan: Off to the Races







### Water





#### Coke





#### Beer





## **Detroit Tigers**





#### Agriculture







### Kroger





#### Non-Profits







#### New Standard License Plate





#### Michigan = Pure Michigan





#### Tourism Partners Join the Parade





# 2014 Pure Michigan Advertising Partners





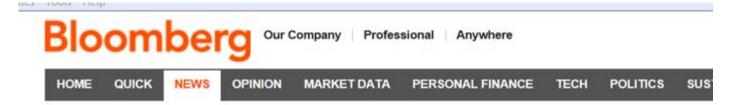
# 44 advertising partners in 2014.

- Invested \$5.7 million in Pure Michigan ads.
- \$20,000 to \$500,000 per partner.

Started with 2 partners @ \$230k in 2002.

#### It's About More Than Tourism





# Hamptons of Michigan Draws New Yorkers With Bargain Homes

"A surge in tourism from visitors outside of Michigan is helping increase demand for vacation houses in the region, where the median home price is about a quarter of that in the Hamptons."

Bloomberg, Sept. 14, 2012

#### The Bottom Line





- Brings in many visitors regionally and nationally.
- Creates jobs in a difficult economy.
- Generates incremental dollars to a state treasury struggling with solvency.



#### The Bottom Line







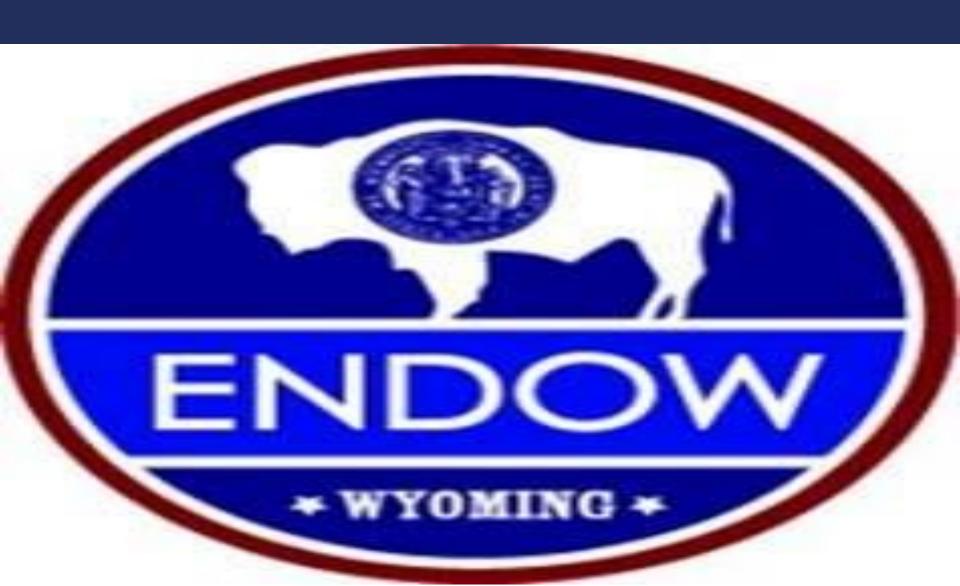
- Now the SINGULAR BRAND for MICHIGAN:
  - Tourism
  - EconomicDevelopment.
  - Many marketing partners.

# Other States Have Begun Activating on the "Halo Effect" to Recruit Businesses...









#### **Andy Levine**







Forbes

"... while tourism marketing has been shown to generate significant economic impact by driving visitation, these results demonstrate the potential long-term benefits for broader economic development."

#### Scott Walker, Wisconsin Governor





"Investing in tourism promotion and marketing at the national, state, and local level is not only an effective way to attract visitors and grow the economy, it also enhances the image of the state as a place to live and do business."

#### Bill Geist, Zeitgeist Consulting







"The jury is in. The verdict is crystal.

The visitor-focused advertising of DMOs has a pronounced impact on measures that many community leaders have long said are more important than "tourism."

#### Bill Geist, Zeitgeist Consulting







"Destination Marketing is crucial to showcasing our communities to far more than visitors but, indeed, to future residents and investors.

And, now, no community leader can honestly argue with that."

#### In Conclusion





- ✓ Tourism marketing is destination branding for every purpose.
- ✓ Unite under tourism brand.
- Expand tourism marketing to promote growth.

### Finally -



Tourism and Economic Development are natural collaborators – there is a synergy between them that can lead the way in creating a healthy, diversified economy for the REIF region.





#### **THANK YOU!**

**AnnDee Johnson** 

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www.longwoods-intl.com

# TEXT YOUR QUESTIONS at any time during this presentation to

218.721.8318

#### RESOURCES

#### **National Bank of Commerce**

nbcbanking.com

#### The College of St. Scholastica

Robert Hoffman, Ph.D Assistant Professor of Economics rhoffman@css.edu

#### **University of Minnesota Duluth**

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#### **PARTICIPATE**

To participate in the next round of surveys, please complete the form on your table and drop it off at the registration table as you leave.



#### SAVE THE DATE

#### THE NEXT REGIONAL ECONOMIC INDICATORS FORUM

Tuesday, October 31, 2017

Lake Superior Ballroom, DECC

Special Topic – Economics of the Region's Water Resources

